

## **Care coordination for dual-eligible beneficiaries**

**ISSUE:** Beneficiaries who qualify for Medicare and Medicaid typically have multiple chronic conditions that result in high combined program spending. Because two programs pay for their care, their care is often uncoordinated. Several integrated programs coordinate these beneficiaries' care but the programs are few in number and enrollment is low. Staff interviewed stakeholders, state officials, and program managers to understand how integrated programs coordinate care and what lessons can be learned for states and entities seeking to develop care coordination programs.

**KEY POINTS:** Staff will present findings from site visits and interviews with stakeholders about care coordination programs. In addition, broad approaches to expand care coordination programs and their enrollment will be discussed.

**ACTION:** Commissioners should provide comments on the possible directions for future work.

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