
Mandated report: Coverage of telehealth services under commercial insurance plans

ISSUE: The Commission has been mandated by Congress through the 21st Century Cures Act of 2016 to report on information about the extent to which the Medicare fee-for-service (FFS) program covers telehealth services, the extent to which commercial insurance plans cover telehealth services, and ways in which the telehealth coverage policies of commercial insurance plans might be incorporated into the Medicare FFS program. The report is due by March 15, 2018.

KEY POINTS: In this second installment of our work to fulfill this mandate, we provide information on the use of telehealth services by a sample of commercial insurance plans.

ACTION: Commissioners should provide feedback on research directions and policy.