

**Mandated report:  
Telehealth observations from site visits and focus  
groups**

**ISSUE:** Information about perceptions and use of telehealth gathered from a variety of stakeholder interviews.

**KEY POINTS:** We present a summary of our interviews with health systems, physicians and other health professionals, home health agencies, health plans, and Medicare beneficiaries, on the most common uses of telehealth. We will discuss the types of telehealth programs being developed and the rationale for using telehealth, program financing and coverage including cost-sharing, the availability of utilization trends and outcomes, and perceptions of different modes of telehealth.

**ACTION:** Commissioners should be prepared to discuss findings in the context of our mandated report on telehealth due June 15, 2018.